

AVIK INTERNATIONAL MARKETING PRIVATE LIMITED

Shop No 17, ST No 3, GTB Nagar, Near Veer Place, Jamalpur, Awana, Ludhiana, PB 141010 IN

eMail: info@avikinternational.com, Contact No.: +91 6280234343

Website: www.avikinternational.com

DECLARATION UNDER CONSUMER PROTECTION (E-COMMERCE) RULES. 2020

I Manisha, Nodal Officer of M/S Avik International Marketing Private Limited, having its registered office at Shop No. 17, ST No 3, GTB Nagar, Near Veer Palac, Jamalpur Awana Ludhiana-141010, Punjab.. (Hereinafter referred to as Entity), do hereby declare and undertake as under that:

- 1. I am fully competent to sign this declaration as I am the Nodal Officer of the Inventory E-commerce Entity named above duly appointed by a Board Resolution annexed herewith.
- 2. Entity fully complies with the provisions of the Consumer Protection (E-commerce) Rules, 2020, and Consumer Protection Act, 2019, related to inventory E-commerce entities, as amended from time to time
- 3. Entity has displayed all information on its website: www.avikinternational.com, required and prescribed under clause 4 (2) of the said Rules.
- 4. Entity does not indulge or get involved in any Unfair Trade Practice as required under clause 2

 (3) of the said Rules.
- 5. That Entity fully abides by the provisions contained in Clauses 4 (4 to 6) of the said Rules whereby Entity have appointed Mr. Pravendra Singh, as its Grievance Redressal Officer to look after and resolve the complaints and grievances of the consumers vide Board resolution annexed herewith. Grievance redressal mechanism and Buy back & refund mechanism are also annexed herewith.
- 6. That Entity has applied to become a Convergence Partner of the National Consumer Helpline, in compliance of clause 4(7) of the said Rules and as annexed herewith.
- 7. Entity shall record consent of the intending consumer before confirming the order as provided under clause 4 (9 & 10) of the said Rules. Order Form for a consumer along-with its terms & conditions is annexed herewith.
- 8. Entity shall not manipulate the prices of goods and services offered by it on its platform in any manner whatsoever as required under clause 4(11) (a) of the said rules.
- 9. Entity shall not discriminate or differentiate between any class of consumer as required under clause 4 (11)(b) of the said Rules.
- 10. Entity shall abide by and comply, in letter and spirit, with all provisions of Clause 7 of the said
- 11. All documents referred to in the preceding para may be read as part & parcel of this declaration also as the same have not been reproduced here for the sake of brevity.

Dated:	Declarant
	(Manisha)
	NODAL OFFICER